

# Jessie ' s Party Animals

## Mobile Petting Zoo – Terms & Conditions

### Reservations & Payment

- A non-refundable deposit (amount agreed upon at booking) is required to secure your date and time.
- Final payment is due on or before the event start time. Payment may be made via cash, check, or approved digital method.
- Reservations are confirmed only once the deposit is received. Without deposit, dates remain open to other bookings.

### Cancellations & Rescheduling

- If the client cancels more than 14 days prior to the event, the deposit is retained but no further payment is due.
- Cancellations within 14 days of the event may require full payment.
- For safety of animals and guests, we reserve the right to cancel or reschedule in case of severe weather (heat over 95 ° F, storms, lightning, flooding, etc.). If rescheduling is not possible, a partial refund (minus deposit) will be considered.

### Space & Site Requirements

- The client must provide a safe, flat area of suitable size: Mini Zoo: approx. 15 × 15 ft, Full Zoo: approx. 20 × 20 ft.
- Truck/trailer parking must be available within close proximity to the setup area. If adequate parking/unloading is not available, the event may be shortened or canceled with no refund.
- Grass or clean pavement is preferred; rocky, muddy, or unsafe terrain may not be allowed.
- Adequate shade and water access are required during hot months. Client must provide if natural shade is unavailable.

### Time & Overage

- Standard booking includes the agreed time (e.g., 60 – 90 minutes of animal time).
- If the event runs longer due to client delays, handlers are not required to extend past the agreed end time.
- Additional time may be requested if available; overtime rates apply and must be paid at the event.

### Guest & Safety Rules

- Children must be supervised by adults at all times.

- Guests must follow handler instructions when touching, feeding, or entering animal enclosures.
- No running, climbing, chasing, screaming, throwing objects, or rough behavior around animals.
- No food, balloons, or loud noise machines may be placed directly next to the animal pen without prior approval.
- Hand-washing or sanitizer use is strongly encouraged after animal contact.

## Animal Welfare & Substitutions

- Animal health and safety are our top priority. Specific animals cannot be guaranteed; substitutions may occur due to health, age, or seasonal needs.
- If any guest ' s behavior threatens animal welfare, handlers may restrict access or remove animals early without refund.
- Feeding of animals is only permitted with food supplied by handlers. Outside food/treats are prohibited.

## Liability & Insurance

- Jessie ' s Party Animals carries liability insurance. Proof available upon request.
- The client is responsible for ensuring the event site is safe and free from hazards (holes, debris, aggressive pets, unsafe fencing, etc.).
- Jessie ' s Party Animals is not responsible for injuries caused by unsafe site conditions, lack of supervision, guest negligence, or failure to follow safety instructions.

## Allergies & Health Considerations

- Animal dander, hay, feed, and bedding may cause allergic reactions. It is the client ' s responsibility to inform guests.
- Guests with compromised immune systems, respiratory issues, or severe allergies should avoid animal contact.

## Food & Drinks

- Food and drink must not be brought into the animal area.
- Alcohol consumption by guests must not interfere with the safety of animals or handlers.

## Photography & Media

- Guests may take photos for personal use.
- Professional photography, video, or commercial use requires prior approval.
- Jessie ' s Party Animals may take photos during events for promotional purposes unless the client opts out in writing.

## Permits & Permissions

- For events at schools, churches, parks, or public spaces, the client must secure all necessary permits and permissions in advance.
- Additional fees may apply if permits or facility requirements are not met and the event cannot proceed.

## Travel & Accessibility

- Events outside our standard service area may incur a travel fee.
- Access routes to setup area must be safe and unobstructed. If stairs or difficult terrain prevent setup, handlers may shorten or cancel the event without refund.

## Acts of Nature & Unforeseen Circumstances

- Jessie ' s Party Animals is not liable for cancellations or delays caused by natural disasters, accidents, road closures, or other events beyond our control.
- In such cases, rescheduling will be offered where possible.

## Agreement of Terms

- By booking and submitting a deposit, the client acknowledges and agrees to abide by these terms.